## **CIVIL PROCESS MANAGEMENT**

INTEGRATED, MULTI-AGENCY, CIVIL MANAGEMENT

## WHAT IS IT?

EIS's Civil Process software is a solution designed to streamline the handling of civil papers within law enforcement. It manages various types of legal documents, such as:

- Small claims
- Restraining orders
- Divorce papers
- Eviction notices

It supports the tracking of fees, service attempts, and disposition of papers while ensuring compliance with statespecific and agency-specific mandates.

## BENEFITS

- **Compliance with Mandates**: If your office must serve civil papers, our software simplifies compliance by providing tools to handle service-specific requirements like personal and substitute services.
- **Centralized Management:** Agencies can create accounts for individuals or organizations bringing in papers and maintaining a history of all associated documents and services.
- Streamlined Operations:
  - Allows deputies and officers to log service attempts directly from the field using a web application.
  - Provides a way to track due dates, court case numbers, and service details for accurate reporting.
- Improved Efficiency:
  - Supports multiple service types for a single paper (e.g., personal serve and subserve).
  - Offers options to configure workflows to reduce repetitive data entry and minimize reliance on the mouse for navigation.
- Customizable Fee Management: Enables you to easily update and track fees in line with local regulations.
- **Reporting & Accountability:** Generates reports on services provided, showing the status of attempts, successful serves, and outstanding tasks.



Serve with Confidence Handle diverse service types (personal, substitute, and business) while meeting state and agency requirements



Reduce Administrative Burden Minimize repetitive tasks with automated tools and quick navigation



Customizable and Flexible Adapt to the unique workflows and fee structures of individual agencies



Field-Ready Technology Log attempts and serve updates directly from the field using a mobile-friendly web app.





